

PEOPLE'S HEALTH & WELLNESS CLINIC

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Serving the Uninsured and Underinsured of Central Vermont

MORETOWN TOWN MEETING 2015 **2014 People's Health & Wellness Clinic Program Summary**

The Mission of the People's Health & Wellness Clinic is to provide primary health care and wellness education to uninsured and underinsured central Vermont residents who could not otherwise afford these services.

In Calendar Year 2014, the People's Health & Wellness Clinic provided 3004 patient interactions to 726 individual patients. 223 of these patients were new to the Clinic. We provided 797 medical visits, 529 medical consults, 602 diagnostic tests, 10 dental hygiene visits and 18 referrals to dentists for treatment. We provided 244 pharmaceutical samples, immunizations, and vouchers, and wrote hundreds more prescriptions. Our services include screening all patients for eligibility in a variety of health insurance and assistance programs. We also helped many of the 726 patients navigate the application process for a variety of programs including Medicaid, Ladies First, Medicare, Healthy Vermonters, Affordable Meds, and Central Vermont Medical Center's patient financial assistance program, and in the winter and spring completed a year-long grant project navigating people through Vermont Health Connect. Through all these efforts, we were able to successfully enroll them 397 times, many in more than one program.

In 2014, Moretown residents came for 2 medical visits, 6 diagnostic tests (labs, x-rays, etc.) and received one pharmaceutical samples. We helped 1 individuals navigate the new health care system and successfully enroll into health insurance and assistance programs. We also did 1 dental history screening under our new dental hygiene program.

Volunteer practitioners are the heart of our service model. In 2014, over 100 volunteers gave over \$117,000 worth of their time serving our patients. Over \$118,000 worth of pharmaceuticals and medical supplies were donated for our patients, and we paid \$6,128 for diagnostic testing, and got another \$11,013 of tests donated.

In November of 2014, we were extremely pleased to begin offering full dental hygiene services on site. This enables us to offer preventive dental care and hygiene education to all our patients. It complements the referral service we began in 2013, where a small group of area dentists will take patients for free for more involved dental treatment. These services are limited by capacity and funding, and we hope to grow them both in 2015, as oral health care access for adults in Vermont is our biggest health care gap.

2014 was our fifth year of providing special women's services in collaboration with Central Vermont Medical Center, and funded by the Susan G. Komen Foundation and Ladies First. All female patients receive a complete breast cancer risk factor assessment, and have access to physicals, self-examination techniques, free mammograms, other diagnostic tests, and gap insurance coverage.

We define our primary service area as all of Washington County, plus the Orange County towns of Orange, Washington, and Williamstown, but we do not restrict geographic access, and ended up serving people from 49 Vermont towns. To have been eligible for

our services in 2014, one must not have health insurance (including Medicaid or Medicare), or have a health insurance deductible that is greater than 7.5% of household income, or need services offered by PHWC that are not covered by insurance, and have a household income of less than 300% of the Federal Poverty Level.

We are very grateful to have had the support of every town in central Vermont, including Moretown, as we do our work. This helps us leverage other funding from foundation and corporation grants. Thank you again for continuing to support the efforts of the People's Health & Wellness Clinic.

Peter Youngbaer, Executive Director